

**Gadsden State Community College
Institutional Planning and Research
Employee Evaluation of College and Services
November 2011**

Total Responses 144

Full-time Faculty	Adjunct Faculty		Administrator			Professional Staff		Support Staff		Omits	
56	7		16			16		44		5	
Administrative Computer Services	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
1. The College's computer network infrastructure supports my workplace needs.	52	36%	74	52%	4	3%	13	9%	0	0%	143
2. Professional development for use of current computer technology is made available to me.	36	25%	89	62%	8	6%	9	6%	1	1%	143
3. The technical assistance from Computer Services meets my workplace needs.	70	49%	61	43%	3	2%	8	6%	1	1%	143
4. Technology equipment meets my workplace needs.	58	42%	66	48%	4	3%	9	7%	1	1%	138
Athletics	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
5. The Athletic Department keeps me informed as to home events.	67	47%	70	49%	6	4%	1	1%	0	0%	144
6. Athletics is viewed as a positive element of campus life at Gadsden State.	51	36%	59	41%	28	20%	5	3%	0	0%	143
7. The Athletic website is beneficial in keeping me informed of the team schedules, rosters, coaching staff and general information.	34	24%	39	27%	69	48%	1	1%	1	1%	144
8. Faculty are properly informed of student-athlete's competition schedule.	45	32%	67	47%	28	20%	2	1%	0	0%	142
9. My family and/or I attend athletic events.	14	10%	26	18%	40	28%	49	34%	14	10%	143

Continuing Education & Community Services	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
10. Non-credit offerings address the needs of College constituents.	25	17%	77	54%	36	25%	5	3%	0	0%	143
11. Non-credit offerings are scheduled at convenient times.	26	18%	67	47%	47	33%	2	1%	1	1%	143
12. Non-credit offerings are affordable.	30	22%	67	48%	42	30%	0	0%	0	0%	139
13. The College is responsive to the needs of the College community service areas.	43	30%	69	48%	27	19%	4	3%	0	0%	143
14. The College initiates links with the community.	49	34%	67	47%	25	17%	3	2%	0	0%	144
Financial Services & Campus Environment	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
15. The Payroll Office provides adequate office hours.	50	35%	79	55%	11	8%	4	3%	0	0%	144
16. The Payroll Office provides adequate information regarding employee pay.	57	40%	76	53%	4	3%	7	5%	0	0%	144
17. The Business Office provides adequate office hours.	64	45%	68	48%	8	6%	2	1%	0	0%	142
18. The Business Office provides adequate information regarding charges and receipts.	61	43%	61	43%	21	15%	0	0%	0	0%	143
19. The Business Office staff is helpful in providing employee services.	63	44%	68	48%	11	8%	0	0%	0	0%	142
20. The Purchasing Office processes purchase orders in a timely manner.	42	29%	65	45%	32	22%	5	3%	0	0%	144

Financial Services & Campus Environment	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
21. The Purchasing Office processes bid requests in a timely manner.	37	26%	47	33%	57	40%	3	2%	0	0%	144
22. The Accounts Payable Office processes checks in a timely manner.	56	39%	62	43%	23	16%	3	2%	0	0%	144
23. The Accounts Payable Office processes requests for information in a timely manner.	57	40%	57	40%	28	19%	2	1%	0	0%	144
24. The Financial Services Office processes information requests in a timely manner.	47	33%	57	40%	36	25%	3	2%	0	0%	143
25. The Financial Services Office processes budget revision requests in a timely manner.	41	29%	54	38%	48	34%	0	0%	0	0%	143
26. Input is encouraged in developing my annual program/functional unit budget.	52	36%	62	43%	23	16%	5	3%	2	1%	144
27. The textbook acquisition process is effective.	26	18%	28	20%	63	44%	22	15%	3	2%	142
28. Bookstore staff is sensitive to student needs.	17	12%	45	31%	39	27%	33	23%	9	6%	143
29. Campus buildings are safe.	44	31%	86	60%	9	6%	2	1%	2	1%	143
30. Campus buildings are clean.	41	29%	70	49%	9	6%	21	15%	1	1%	142
31. Campus facilities offer an environment conducive to learning.	44	31%	83	58%	5	4%	8	6%	2	1%	142
32. Campus parking is adequate.	18	13%	52	36%	7	5%	49	34%	17	12%	143
33. Campus Security is visible.	48	34%	83	58%	6	4%	5	4%	0	0%	142

Financial Services & Campus Environment	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
34. Security officers exhibit professional competency.	53	37%	79	55%	10	7%	1	1%	0	0%	143
35. Regular mail and hand mail are delivered timely each day.	69	48%	64	44%	8	6%	3	2%	0	0%	144
36. The cafeteria food is of good quality.	25	17%	46	32%	69	48%	2	1%	1	1%	143
37. The cafeteria food prices are reasonable.	20	14%	48	34%	68	48%	5	3%	2	1%	143
38. The cafeteria service staff is accommodating.	26	18%	43	30%	65	46%	7	5%	1	1%	142
39. Vending machines offer adequate selections.	24	17%	76	53%	24	17%	19	13%	1	1%	144
40. Vending machines are conveniently located.	25	17%	87	60%	24	17%	6	4%	2	1%	144
Human Resources	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
41. The Office of Human Resources is effective in distributing position announcements for College employment opportunities.	77	53%	65	45%	1	1%	1	1%	0	0%	144
42. The Office of Human Resources is effective in the distribution of employee contracts, as appropriate.	75	52%	61	42%	8	6%	0	0%	0	0%	144
43. The Office of Human Resources is effective in the administration of employee benefits programs.	72	50%	68	47%	4	3%	0	0%	0	0%	144

Human Resources	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
44. When new employees are interviewed, their skill, commitment, and aptitudes in promoting cultural pluralism are assessed.	47	33%	50	35%	42	29%	3	2%	1	1%	143
Institutional Advancement	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
45. Procedures for fund-raising are communicated to College employees.	26	18%	75	52%	30	21%	11	8%	1	1%	143
46. Procedures for fund-raising are followed by College employees.	23	16%	58	41%	61	43%	1	1%	0	0%	143
47. Procedures for grants development are made clear to College employees.	19	13%	46	32%	61	43%	14	10%	3	2%	143
48. Procedures for grants development are followed by College employees.	19	13%	46	32%	76	54%	1	1%	0	0%	142
Institutional Effectiveness	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
49. The Office of Institutional Effectiveness disseminates surveys/evaluations according to the timelines established in the Institutional Effectiveness Calendar.	52	36%	69	48%	23	16%	0	0%	0	0%	144
50. I understand the Institutional Effectiveness process.	33	23%	83	58%	19	13%	9	6%	0	0%	144

Institutional Effectiveness	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
51. Professional Development opportunities on Planning and Assessment activities are beneficial.	37	26%	77	53%	25	17%	5	3%	0	0%	144
52. The Office of Institutional Effectiveness provides guidance on policies and procedures.	36	25%	73	51%	31	22%	3	2%	0	0%	143
Institutional Research	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
53. The Office of Institutional Research provides statistical reports to external entities on a timely basis.	33	23%	49	34%	62	43%	0	0%	0	0%	144
54. The Office of Institutional Research provides data as needed for the decision-making process.	33	23%	53	37%	58	40%	0	0%	0	0%	144
55. Information distributed by the Office of Institutional Research is beneficial to my department.	32	22%	55	38%	55	38%	2	1%	0	0%	144
56. The Office of Institutional Research is effective in providing survey/evaluation results that affect my functional unit/program.	32	22%	57	40%	54	38%	1	1%	0	0%	144
57. Program Reviews are conducted professionally and provide recommendations for improvement.	33	23%	55	38%	52	36%	2	1%	2	1%	144

Instructional Services	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
58. The annual academic calendar meets my planning needs.	40	28%	84	58%	16	11%	3	2%	1	1%	144
59. The semester schedule of classes is adequate to help me fulfill my student advisement responsibilities.	33	23%	57	40%	51	35%	3	2%	0	0%	144
60. The student advisement process is effective in service to students.	29	20%	69	48%	31	22%	12	8%	2	1%	143
61. Instructional program reviews assist in program improvement.	24	17%	66	46%	52	36%	2	1%	0	0%	144
62. The Office of the Dean of Instruction provides support in the preparation of annual budgets.	26	18%	48	33%	68	47%	1	1%	1	1%	144
63. The Office of the Dean of Technical Programs provides support in the preparation of annual budgets.	27	19%	40	28%	76	53%	0	0%	1	1%	144
64. The Office of the Dean of Instruction provides support in the development of curriculum.	32	22%	50	35%	57	40%	3	2%	2	1%	144
65. The Office of the Dean of Technical Programs provides support in the development of curriculum.	31	22%	41	28%	71	49%	0	0%	1	1%	144
66. The Office of the Dean of Instruction provides support in the textbook selection process.	27	19%	38	27%	68	48%	8	6%	2	1%	143
67. The Office of the Dean of Technical Programs provides support in the textbook selection process.	23	16%	33	23%	85	59%	2	1%	1	1%	144

Instructional Services	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
68. The Office of the Dean of Instruction provides support for professional development opportunities.	33	23%	58	41%	46	32%	4	3%	2	1%	143
69. The Office of the Dean of Technical Programs provides support for professional development opportunities.	29	20%	54	38%	57	40%	2	1%	1	1%	143
President's Office	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
70. The President's Office provides leadership for strategic planning.	45	31%	59	41%	38	27%	1	1%	0	0%	143
71. The President's Office provides leadership for resource development.	37	26%	59	42%	44	31%	2	1%	0	0%	142
72. The President's Office provides leadership in ensuring compliance with local, state, and federal laws.	46	32%	67	47%	29	20%	1	1%	0	0%	143
73. The President's Office provides leadership in development of community relations.	44	31%	66	46%	31	22%	2	1%	0	0%	143
74. The College provides opportunities for professional development of College employees.	47	33%	84	58%	7	5%	5	3%	1	1%	144
75. The on-campus professional development events are informative and educational.	44	31%	83	58%	5	3%	11	8%	1	1%	144
76. The on-campus professional development events are diverse.	44	31%	82	57%	9	6%	8	6%	0	0%	143

President's Office	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
77. The President's Office provides leadership in budget management of institutional programs.	34	24%	61	43%	46	32%	1	1%	0	0%	142
Public Relations	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
78. Advertising is effective in enhancing awareness of services and programs provided by the College.	47	33%	76	53%	14	10%	6	4%	1	1%	144
79. Publications reflect the diversity of the College's population.	54	38%	76	53%	9	6%	3	2%	2	1%	144
80. Promotional materials reflect the diversity of the College's population.	53	37%	75	52%	10	7%	5	3%	1	1%	144
Student Services	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
81. The College's student recruiting efforts are effective in service to students.	35	24%	74	51%	32	22%	3	2%	0	0%	144
82. Student Services arranges for special accommodations for students who disclose disabilities.	58	40%	72	50%	13	9%	1	1%	0	0%	144
83. The admissions process is effective in service to students.	40	28%	81	57%	19	13%	3	2%	0	0%	143
84. The registration process is effective in service to students.	40	28%	82	57%	17	12%	5	3%	0	0%	144
85. Counseling services are effective in service to students.	38	26%	72	50%	27	19%	7	5%	0	0%	144
86. Testing services are effective in service to students.	46	32%	79	55%	18	13%	0	0%	0	0%	143
87. Financial aid services are effective in service to students.	40	28%	82	57%	19	13%	3	2%	0	0%	144

Student Services	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
88. The scholarship process is effective in service to students.	45	31%	68	48%	27	19%	3	2%	0	0%	143
89. The College supports the development of the Alumni Association.	41	29%	79	55%	20	14%	3	2%	0	0%	143
90. The Career Services Office (Cooperative Education/Job Placement) is effective in service to students.	40	28%	73	51%	30	21%	1	1%	0	0%	144
91. Admissions Office provides adequate office hours.	56	39%	76	53%	11	8%	1	1%	0	0%	144
92. The College provides appropriate classes in the evening program.	40	28%	69	48%	30	21%	5	3%	0	0%	144
93. The Community Services Program is effective in getting students involved.	31	22%	61	43%	49	34%	2	1%	0	0%	143
94. Student clubs, organizations, and activities reflect the diverse student body of the College.	40	28%	73	51%	27	19%	3	2%	0	0%	143
95. Efforts are made to increase culturally diverse student participation in activities coordinated by Student Services.	43	30%	67	47%	30	21%	3	2%	0	0%	143
96. Efforts are made to increase differently abled student participation in activities coordinated by Student Services.	41	29%	64	45%	37	26%	1	1%	0	0%	143
97. On-campus events (exhibits, plays, movies, and other performances) reflect the interests of diverse student groups.	45	31%	72	50%	25	17%	2	1%	0	0%	144

Student Services	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
98. Advisors are prepared to work with students from diverse cultural backgrounds.	38	26%	70	49%	31	22%	5	3%	0	0%	144
99. Counselors are prepared to work with students from diverse cultural backgrounds.	34	24%	71	49%	36	25%	3	2%	0	0%	144
Trio Programs	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
100. I am aware of the services provided by the federal TRIO programs.	31	22%	51	35%	38	26%	22	15%	2	1%	144
101. The Student Support Services Program is effective in service to students.	48	33%	66	46%	28	19%	2	1%	0	0%	144
102. The Educational Talent Search Program is effective in service to students.	35	24%	53	37%	54	38%	1	1%	0	0%	143
103. The Upward Bound Program is effective in service to students.	39	27%	57	40%	46	32%	1	1%	0	0%	143
104. The Veterans Upward Bound Program is effective in service to students.	40	28%	56	39%	47	33%	1	1%	0	0%	144
Workforce Development	Strongly Agree	%	Agree	%	No Opinion	%	Disagree	%	Strongly Disagree	%	Total
105. The College is effective in developing partnerships with area businesses.	45	31%	70	49%	27	19%	1	1%	1	1%	144
106. The College is effective in developing partnerships with area industries.	43	30%	71	50%	26	18%	2	1%	1	1%	143
107. The College is effective in providing job-specific skills training to its constituents.	49	34%	79	55%	13	9%	2	1%	0	0%	143
108. The College is effective in providing cooperative education opportunities for its students.	41	29%	74	52%	23	16%	3	2%	1	1%	142